

2022 List of Completed Projects

No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
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4	CPRIA	2021 Customer Satisfaction Survey for the Government Service Insurance System (GSIS)	Government Service Insurance System	15/Sep/2021	31/Mar/2022	<p>The Government Service Insurance System (GSIS), created by Commonwealth Act No. 186 and Republic Act No. 8291 (or the GSIS Act of 1997), is a social insurance institution that provides a defined benefit scheme under the law. Its members are entitled to an array of social security benefits, such as life insurance benefits, separation or retirement benefits, and disability benefits. The GSIS is also the administrator of the General Insurance Fund by virtue of RA 656 (Property Insurance Law), which provides insurance coverage to government assets and properties that have government insurable interest.¹ Memorandum Circular 2013-02 of the Governance Commission of GOCCs (GCG) mandated the participation of the public in the evaluation of the performance of government-owned and controlled corporations (GOCCs). Along this line, the GCG required all GOCCs to adopt and conduct a</p>
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14	QBPRP	2022 Public Course Offerings on Productivity & Quality (Basic & Advanced), ISO 9001:2015 QMS, and Other ISO Standards	Public and Private	1-Jan-22	31-Dec-22	The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to ensure that "real change" is the actual direction of the government. In the inaugural speech and the 10-point socio-economic agenda of the President, the government agencies are directed to improve the delivery of services through process streamlining and rationalizing documentary requirements to increase competitiveness and ease of transaction for the citizens. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer and healthier. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply to Executive Order (E.O.) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standards is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to assure the consistency in the quality of services and continuous process improvement that will generate approaches to improve customer/citizen satisfaction. Thus, the DAP-PDC-PQTO offers courses and technical guidance sessions in relation with the development of a quality management system certifiable to ISO 9001:2015 for its clients. In addition to QMS, the office intends to introduce other standards outside the 9001 family in response to the growing needs of its clientele. Also, as the National Productivity Organization (NPO), DAP offers training courses on basic and advanced productivity and quality (P&Q) tools and techniques and measuring Total Factor Productivity (TFP) at the firm level.
15	TFTHY	ALS-EST on Organic Farming	DepEd, Saniel Integrated Farm Technological School, Inc.	01/Nov/2018	31/May/2022	The ALS-EST Partnership Fund seeks to fulfill the legal mandate of DepEd to provide access to education for all, increase the access of ALS learners to employment and livelihood opportunities, and increase the number of partners and institutions mobilized to implement ALS-EST projects; DepEd and DAP recognizes that partnerships allow implementing organizations to improve program delivery, achieve outcomes and make strategic contributions to the learners, their families, and communities; One of the modalities to implement ALS-EST projects is through a partnership modality and the ALS-EST Partnership Fund will be the source of DepEd and DAP's contribution in an ALS-EST partnership.
16	HERZB	Analysis of Supply of Skilled Labour in the Philippines	International Labour Organization	01/Dec/2021	30/Sep/2022	The Skills for Prosperity Project in the Philippines (SfP), funded by UK Global Prosperity Fund and implemented by International Labour Organization (ILO) and Green Jobs and Sustainable Development International Centre (GJASD) International, collaborates with key Philippine government agencies, employers' organizations, trade unions, and other stakeholders to further boost skills development and Technical and Vocational Education and Training (TVET) system. It aims to enhance national capacity and sustained quality services of TVET. The TVET system has the potential to help reduce the skills gaps and shortages and improve labor market outcomes. However, there are risks that the regional TVET that the ILO tapped the Development Academy of the Philippines (DAP) to conduct a study and analysis of the supply of skilled labor in the Visayas region particularly in Region 6, Region 7, and Region 8. The results of the study will assist the ongoing efforts of the Technical Education and Skills Development Authority (TESDA), the Commission on Higher Education (CHED), and other concerned agencies in transforming regional TVET delivery into labor demand-driven training.

17	TFTPO	APO Special Account for Business Recovery and Resilience: Assistance to Small Enterprises and Critical Sectors (Philippines)	Asian Productivity Organization	01/May/2021	30/Dec/2022	The project is an assistance package to two clusters of beneficiaries, namely: 1. Small enterprises engaged in the processing and distribution of basic food commodities; and, 2. Associations of disadvantaged groups engaged in small business activities or looking for business opportunities.
18	QDIDT	APO-Asian Development Bank Institute (ADBI) Joint Study on the Impact of Covid 19 on SMEs	APO/DAP/Government and Private Institution	01-Jun-2021	31-Mar-2022	In respons6 0.998 0 0(n)2()8(t)8d 8 0 (l)-9(ak()8(t)8d)2(9(t)8()8(m [(VTm [(Q)-21)6(i)-10(d)()8(an)28 0 0(n)2()8(t)8)-10

22	CPGRW	Capability Building on Innovative Leadership for Legislative Staff 2021	Department of Budget and Management	01/Jan/2021	31/Dec/2022	<p>The Philippine Congress has recognized the need to continuously capacitate top and up-and-coming legislative officers and staff to ensure they are able to complement the evolving lawmaking functions of our legislators which involves the conduct of committee hearings and legislative inquiries on various socio-economic and political issues. Thus, Congress has identified education and training capability building as an intervention to develop capacities of its technical legislative officers and staff to effectively assist and manage the need of our legislators. It is in pursuit of this agenda, that the legislative branch has chosen to partner with the Development Academy of the Philippines, with its reputation as the leading training institution that has capacitated individuals and development stakeholder organizations in government, the private sector, civil society, academe, and international organizations in efficiently and effectively performing their respective roles and mandates in development, design, and implementation of a continuous training program that would meet the evolving capacity needs of its officers and staff. For this year, all modules and activities will emphasize the role of Congress in balancing the powers of government and its continuing role in adopting legislative measures during this time and responsive to the present health emergency and looming economic crisis. To address the limitations in conducting physical classes due to the current health situation, all activities will be conducted online. The CBILLS program include the following components:</p> <ol style="list-style-type: none"> 1. Local Training which covers topics on management, leadership and technical skills, including special topics to revisit fundamental concepts, and facilitate awareness on current political trends, and new and/or emerging perspectives in the public sector. <ol style="list-style-type: none"> a. E-learning modules on management, leadership and policy development skills designed specifically to enhance leadership competencies and technical skills of participants. b. Webinar series on socio-political and economic perspectives aims to promote the discipline of long-term planning and to provide a venue for discussing strategic issues that impact socio-political and economic governance. 2. The International Learning component is an opportunity for participants to learn from international experts and institutions. It aims to enhance global perspective and understanding on public policy systems, legislation, public sector leadership, as well as to innovative governance measures. It will also serve as a forum of information exchange where participants can discuss and share skills and best practices, while building and strengthening networks for possible international collaboration.
23	QBSP	Capability Building on the Philippine Quality Award (PQA) 2022	Various NGAs	31-Jan-22	30-Dec-22	<p>The Philippine Quality Award (PQA) is the highest recognition being given to organizations with exemplary performance. The PQA Program is a global competitiveness template that aims to encourage and engage organizations to strive for and attain performance excellence. The project aims to help the government's call for to be more responsible and focus on citizen-centric public sector delivery. There is a need to heighten awareness and build individual and organizational capabilities of public sector agencies to adopt the PQA Framework for superior results. The project will involve the implementation of in-house and public course offerings of the PQA Application Development Course to various public sector agencies. Also included in the program is the administration of the PQA Award Process, as well other capability-building efforts on the PQA.</p>

27	CTGSM	Center of Excellence on Public Sector Productivity PMO-2021	Department of Budget and Management	01/Jan/2021	31/Dec/2022	A key strategy adopted by the Asian Productivity Organization to develop national productivity organizations like the DAP is establish centers of excellence (COE) in areas where NPOs possess unique strengths and expertise. According to APO, the best practices in the area of expertise of an NPO can be propagated and emulated by other NPOs. To date, APO has already designated two NPOs as COE. The SPRING of Singapore was designated as COE on Business Excellence in 2009. The China Productivity Center was chosen COE on Green Productivity in 2013. In 2014, the DAP submitted the Philippines bid to be the APO Center of Excellence on Public Sector Productivity to be able to showcase, get international recognition and further enrich its capacity and leadership in developing and implementing programs to raise efficiency, effectiveness, economy and ethics in the public sector
28	CTGUU	Center of Excellence on Public Sector Productivity PMO-2022	Department of Budget and Management	01/Jan/2022	31/Dec/2022	A key strategy adopted by the Asian Productivity Organization to develop national productivity organizations like the DAP is establish centers of excellence (COE) in areas where NPOs possess unique strengths and expertise. According to APO, the best practices in the area of expertise of an NPO can be propagated and emulated by other NPOs. To date, APO has already designated two NPOs as COE. The SPRING of Singapore was designated as COE on Business Excellence in 2009. The China Productivity Center was chosen COE on Green Productivity in 2013. In 2014, the DAP submitted the Philippines bid to be the APO Center of Excellence on Public Sector Productivity to be able to showcase, get international recognition and further enrich its capacity and leadership in developing and implementing programs to raise efficiency, effectiveness, economy and ethics in the public sector
29	MLRQF	Certificate Course in Psycho-Socio-Cultural Dimensions of Development and Security Batch 1	Philippine Air Force	01/Jul/2021	30/Jun/2022	The certificate course investigates the psychological, sociological, and cultural dimensions of development and security. Operating on the National Security Framework of the country, it engages the three major fields as enabling and disabling contexts for development, while at the same time conversing with recent global and local research. Aimed at developing a security policy that is sensitive to the endemic psychological, sociological, and cultural aspects of development, the certificate course introduces the participants to the plurality of perspectives brought about by ethno-linguistic, religious, educational-technological, and political differences.
30	MOPTO	Certificate Course on Futures Thinking Batch 2	Public and Private	1-Feb-21	30-Jun-22	The Certificate Course on Futures Thinking (CC-FT) Batch 2 will introduce the praxis of Futures Thinking, an equal take on theory and practice towards futures intelligence and futures literacy. Looking through the FT lens, it aims to relate futures as an asset, tool and resource. Moreover, the course will delve into the use of the futures concept to anticipate better outcomes and transform today.
31	MOPZO	Certificate Course on Futures Thinking Batch 3	Public and Private	12/Apr/2021	30/Jun/2022	The Certificate Course on Futures Thinking (CC-FT) will introduce the praxis of Futures Thinking, an equal take on theory and practice towards futures intelligence and futures literacy. Looking through the FT lens, it aims to relate futures as an asset, tool and resource. Moreover, the course will delve into the use of the futures concept to anticipate better outcomes and transform today.
32	MOPZP	Certificate Course on Futures Thinking Batch 4	Public and Private	01/May/2022	31/Dec/2022	The Certificate Course on Futures Thinking (CC-FT) will introduce the praxis of Futures Thinking, an equal take on theory and practice towards futures intelligence and futures literacy. Looking through the FT lens, it aims to relate futures as an asset, tool and resource. Moreover, the course will delve into the use of the futures concept to anticipate better outcomes and transform today.

33	MIPOP	Certificate Course on Hospital Quality Improvement Batch 2	Public Sector	01/Oct/2021	30/Jun/2022	<p>Quality improvement in healthcare is intended to ensure that health services are effective, safe and focused on the needs of the patient. Health systems in most countries, especially in low- and medium-income countries, are so burdened and stretched that quality is not given sufficient attention. The delivery of unsafe, unequal and inequitable health services will negate the intention of promoting health among the population. This theory-based and practice-focused training course is intended for staff in healthcare facilities, e.g., hospitals and clinics. The course offers the participants the opportunity to understand the complexity of health systems and how quality improvement initiatives could strengthen health systems. Furthermore, participants will learn quality improvement tools to enable them to analyze problems, search for solutions, plan and apply these in implementing quality</p>
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41	CMRCZ	Course on Basic Project Management for the Ministry of the Interior and Local Government-Bangsamoro Autonomous Region in Muslim Mindanao	Bangsamoro Autonomous Region in Muslim Mindanao (BARMM)	01/Jul/2022	26/Aug/2022	The Course on Basic Project Management is a five-day training, designed to capacitate the participants with fundamental knowledge and skills in developing, implementing, and monitoring projects.
42	HEGVN	Course on Environmental Governance under the Adaptive Governance and Innovation for Local Executives (AGILE)	APO/DAP/Government and Private Institution	01/Sep/2022	29/Nov/2022	The course will discuss the fundamental concepts of environmental governance in the context of local development, highlighting the relationship of environmental protection to economics, local politics, and other societal concerns. It will also present models of environmental governance, including good practices and policies that may be replicated in Philippine local governments, focusing on the role of good governance and stakeholders' participation towards resilient and sustainable development.
43	RORHR	Course on Foresight and Futures Thinking: A Scenario Planning Workshop	Mindanao State University	01/Nov/2022	31/Dec/2022	The project is purposive to create a course design focused on strategic foresight and futures thinking that will help increase their awareness on the topics and its corresponding tools, and help future-proof the organization.
44	GYRAJ	Curriculum Development and Implementation of Certification Course for Information Officers	Presidential Communications Operations Office (PCOO)	31/Aug/2021	20/Jun/2022	The Philippines has taken a step towards a more transparent and accountable governance through the issuance of the Executive Order No. 2, s. 2016 by President Rodrigo R. Duterte which seeks to operationalize people's constitutional right to information in the Executive branch. This instrument authorizes the disclosure of information under the possession of government to the public, thereby creating an enabling mechanism to elevate public disclosure in the country as well as a platform for the people to obtain information directly from the government. For a more thorough implementation, the Presidential Communication Operations Office (PCOO), through the Freedom of Information–Project Management Office (FOI-PMO), has been forging partnership with different institutions to expand its capacity development intervention for Information Officers, specifically the FOI Officers, with an end

47	OEGTD	Development of Quality Workplace Standards for Local Government Units and Health Care Sector	LGUs	01/May/2021	31/Mar/2022	The Development Academy of the Philippines (DAP), as the country's National Productivity Organization, upholds its commitment to enhance productivity and quality in the national government. In view of this, the DAP implements the project title, Development of Quality Workplace Standards to complement to the institutionalization of the 5S Good Housekeeping Program, under the Government Quality Management Program (GQMP). Focus group discussions shall be facilitated to gather best practices, obtain valuable data and information, gain insights from customer's perspectives, as inputs in the development of a standard.
48	HERCB	DHSUD Performance Review and Planning Workshop	Department of Human Settlements and Urban Development	01/May/2022	31/May/2022	The Performance Review and Planning Workshop is a three-day activity aimed at assessing its performance for 2020 and 2021 vis-à-vis its planned targets as well as identifying possible focus areas for the next administration through its Program, Activities and Projects (PAPs).
49	HEFPF	Disaster Waste Management Training	Various Local Government Units	26/Jul/2021	31/Jan/2022	The Public Offering on Disaster Waste Management is a 5-day training intended for Local Government Units, on the management of wastes generated or exposed by different natural hazards or disaster events. The training will be a mix of lectures, discussions, and activities focused on disaster waste management and its four phases namely: (1) Preparedness Phase; (2) Emergency/Relief Phase; (3)

52	MLRSF	Executive Course in Public Management Batch 2	Philippine Air Force	10/Jan/2022	31/Dec/2022	This is a twinning program between the DAP-GSPDM and Philippine Air Force Officers School. The
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55	MAPVH	EXECUTIVE DOCTORATE IN EDUCATION LEADERSHIP (EDEL) BATCH II (MAPVH)	PUBLIC SECTOR	01/Jul/2012	31/Mar/2022	
56	MOPDO	Executive Doctorate in Education Leadership (EDEL) Dissertation Writing Refresher Course	Public and Private	01/Jan/2020	31/Mar/2022	The Executive Doctorate in Education Leadership (EDEL) is the highest academic degree program of the DAP designed for senior-level managers of higher education institutions (HEIs) and government and private agencies. The program aims to provide an academic framework where leaders can further their understanding and develop their skills and abilities in managing HEIs by building on their vast knowledge of and experience in their respective institutions. The EDEL program started in 2011 and ran for two (2) batches. Some students have already graduated while others are still completing their dissertation which is the major final output for the program. The Academic Council, during their meeting on October 14, 2019, approved the extension of the EDEL program until December 31, 2020 to give chance to all students to finish their academic requirements particularly the dissertation. Hence, this refresher course on Dissertation Writing will be conducted by the Graduate School.
57	KMRYI	Food Terminal Inc. 2.0 Reinvent: Component 3	Food Terminal Incorporated	25/Nov/2019	31/Dec/2022	Food Terminal Inc. 2.0 Reinvent: Component 3: "FTI Reborn" will deal with developing the required infrastructure that will support the strategic direction and to fully effect the transition. This includes the different organizational and human resource development requirements of the corporation to achieve the plans and targets to be set for the immediate future. It also includes piloting the new business models that will be approved and adopted by the FTI's top management and Board of Directors. This will have 3 key components areas: (1) Organizational Development which includes the streamlining of business processes, the formulation of a new organizational and compensation structure, the identification of critical staffing with appropriate deployment plans, and development of competency models; (2) New Business Development which will focus on the pre-feasibility and piloting of the models and (3) Strategic Management which will look at the FTIs mandate and develop the long term thrusts and directions of the agency including developing strategic business directions vis the support it has to deliver to the National Government.
58	GYGSK	Foresight and Anticipatory Governance	Various Local Government			

60	HEPSO	Geographic Information System Hazard Modeling Training for Improved Decision-Making and Early Warning Action of Local Government Units	Various Local Government Units	11/Jan/2021	31/Jan/2022	The Training on GIS Hazard Modeling is a basic course on GIS and modeling for application in forecast-based early warning system. It is designed for a maximum of 20 participants, with at least one representative from each of the participating LGU. It is a fully online training that will entail ten days of both synchronous and asynchronous learning sessions following the DAP learning methodology using the 4 A's of Activity, Analysis, Abstraction and Application. It shall proceed with concepts and applications sessions. It will be participatory and output driven, involving a combination of lectures, practical demonstrations, hands-on exercises and individual reporting. Using an ecosystem-based framework, the training will be using the available biogeophysical and other data and mapping materials (e.g. shapefr d-2(7 451.212 i)1()8((o)4(m)-6()8(e)-2(ac)9(t)2()8(o)4(f)8(t)8(h)2(e)-2()8(p)6(GU)10(.)-1(.)10()8(
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64	OEGTF	GQMP 2021: Service Quality Improvement Program	Department of Budget and Management	01/May/2021	30/Nov/2022	<p>In line with its thrust of ensuring that “real change” is the actual direction of the government, the Duterte Administration prioritizes, among others, citizen-centric public service to bring the government closer to the people. Thus, there is a need for government offices to quickly respond and yield meaningful results in working more efficiently, and providing high quality and genuine public service that Filipinos deserve, without delay and bureaucratic red tape. Recent initiatives include Republic Act (RA) 11032, the Ease of Doing Business and Efficient Government Service Delivery Act, which is an amendment of the Anti-Red Tape Act. This was formulated to make the process of putting up and running a business in the Philippines easier and more efficient, as well as solve the perennial problem of bureaucratic red tape in government and spare people of intolerable waiting time. It aims to promote efficient turnaround in the delivery of government services, and prevent graft and corruption. Among its salient features is the standardized deadline for government transactions. Prior to this, performance excellence was promoted through RA 9013, Establishing the Philippine Quality Award in order to encourage organizations in both the private and public sectors to attain excellence in quality in the production and/or delivery of their goods and services. This provided an internationally comparable framework and criteria for organizational performance as seen in the processes and in business results. In addition, Executive Order (EO) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program, was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Government agencies were enjoined to implement a Quality Management System (QMS) and be certified to ISO 9001, an international standard that specifies requirements for a QMS, used by organizations to demonstrate their ability to consistently provide products and services that meet customer and regulatory requirements. EO 605 was strengthened by the directive of President Duterte that all government agencies must secure the trust and confidence of all its stakeholders, especially the Filipino citizens. This called for the streamlining of processes and minimizing requirements. The Government Quality Management Program plans to focus on effecting actual improvements in the quality of public service delivery through the conduct of organizational diagnosis and assessment and the facilitation of the development and implementation of agency action plans to enhance processes and systems. In view of this, the Development Academy of the Philippines (DAP) is proposing the</p>
65	QFGVF	GQMP 2022 Technical Assistance on Strengthening Risk Management, Service Quality Improvement and Capability Building Intervention on QMS	Various NGAs	01/Apr/2022	30/Sep/2022	<p>The GQMP shall implement the Technical Assistance (TA) on Strengthening Risk Management, TA on Service Quality Improvement, and Capability-building Intervention on QMS (CBIQ) to selected beneficiary agencies (BAs). The program integrates the use of various process/service quality improvement tools and techniques, such as 5S Good Housekeeping/Quality Workplace, process</p>

66	QEGVU	GOMP 2022: Capability Building Intervention on Knowledge Management for the Laguna Lake Development Authority (LLDA)	Laguna Lake Development Authority	15/Sep/2022	31/Dec/2022
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70	OCGVC	GQMP 2022: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Department of Transportation	Department of Transportation	01/Apr/2022	31/Jul/2022	<p>The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to enhance the social fabric through ensuring people-centered, clean, and efficient governance, as cited in the "Malasakit" pillar of the Philippine Development Plan 2017-2022. To this goal, the government is leveraging the priorities of its Results-Based Performance Management System, and its people-centered Performance-Based Incentive System under Executive Order No. 80, s. 2012. This is further strengthened with the enactment of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, which aims to establish transparency, efficiency, and quality in the delivery of government services and ensure citizen satisfaction, thereby improving the competitiveness of the country. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer, and healthier. This clear and compelling direction of the Administration further intensifies the need for government agencies to comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standard to Implement the Government Quality Management Program, which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standard is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to ensure consistency in the quality of services and continuous process improvement intended to generate approaches to improve citizen satisfaction. The Department of Transportation (DOTr), established through Executive Order No. 125, is the primary policy, planning, programming, coordinating, implementing and administrative entity of the executive branch of the government on the promotion, development and regulation of a dependable and coordinated network of transportation systems, as well as in the fast, safe, efficient and reliable transportation services. In line with its mission to provide the country with efficient, effective, and secure transportation systems that are globally competitive, compliant with international standards, and responsive to the changing times, the DOTr seeks to continually improve the delivery of its services and transform its current</p>
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71 QEGUG GQMP 2022: Development of a
Quality Management System
Certifiable to ISO 9001:2015

74	QCGUQ	<p>GQMP 2022: Technical Assistance on Quality Management System Transition to ISO 9001:2015 Standard for the National Research Council of the Philippines</p>	National Research Council of the Philippines	15/Mar/2022	31/Dec/2022	<p>The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to enhance the social fabric through ensuring responsive, people-centered, technology-enabled, and clean governance, as cited in the "Malasakit" pillar of the Philippine Development Plan 2017-2022. To this goal, the government is leveraging the priorities of its Results-Based Performance Management System, and its people-centered Performance-Based Incentive System under Executive Order No. 80, s. 2012. This is further strengthened with the enactment of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, which aims to establish transparency, efficiency, and quality in the delivery of government services and ensure citizen satisfaction, thereby improving the competitiveness of the country. There is also an urgent call to improve the citizens' faith</p>
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76 OEGVS GOMP 2022: Technical Assistance on Business Process Improvement for Service Quality Improvement for Bureau of Fisheries and Aquatic Resources

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of its customers. Improving service quality can increase an organization's reputation and have a direct impact to satisfy customer needs. Putting this in mind, the previous Administration prioritized having a citizen-centric public service to bring the government closer to the people. Different initiatives were formulated to respond and yield meaningful results in working more efficiently, and providing high quality and genuine public service that Filipinos deserve, without delay and bureaucratic red tape. These include: (1) Republic Act (RA) 11032, the Ease of Doing Business and Efficient Government Service Delivery Act, which aims to promote efficient turnaround in the delivery of government agencies and the standardized deadline for government transactions, and (2) Executive Order (EO) No. 605, Institutionalizing the Structure Mechanisms, and Standards to Implement the Government Quality Management Program, to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Government agencies were enjoined to implement a Quality Management System (QMS) and be certified to ISO 9001, an international standard that specifies requirements for a QMS, used by organizations to demonstrate their ability to consistently provide products and services that meet customer and regulatory requirements. EO 605 was strengthened by the directive of President Duterte that all government agencies must secure the trust and confidence of all its stakeholders, especially the Filipino citizens. This called for the streamlining of processes and minimizing requirements. Hence, as the advocacy and capability-building arm of the Government Quality Management Commi

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77	OEGVT	GQMP 2022: Technical Assistance on Service Quality Improvement for TIEZA	Department of Budget and Management	16/Aug/2022	31/Dec/2022	<p>Service quality is a measure of how an organization delivers its services compared to the expectations of its customers. Improving service quality can enhance an organization's reputation and have a direct impact on the satisfaction of customers. With this in mind, the Philippine government has prioritized service quality improvement towards citizen-centric public service in order to bring the government closer to the people. Different initiatives were formulated to respond and yield meaningful results in working more efficiently, and providing high quality and genuine public service that Filipinos deserve, without delay and bureaucratic red tape. These include: (1) Republic Act (RA) 11032, the Ease of Doing Business and Efficient Government Service Delivery Act, which aims to promote efficient turnaround in the delivery of government agencies and the standardized deadline for government transactions; and, (2) Executive Order (EO) No. 605, Institutionalizing the Structure Mechanisms, and Standards to Implement the Government Quality Management Program, to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes.</p> <p>Government agencies were enjoined to implement a Quality Management System (QMS) and be certified to ISO 9001, an international standard that specifies requirements for a QMS, used by organizations to demonstrate their ability to consistently provide products and services that meet customer and regulatory requirements. EO 605 was strengthened by RA 11032 and directives to all government agencies to secure the trust and confidence of all stakeholders, especially the Filipino citizens, which called for the streamlining of processes and minimizing requirements. Hence, as the advocacy and capability-building arm of the Government Quality Management Committee (GQMC), the Development Academy of the Philippines (DAP) has been providing technical assistance focused on effecting actual, measurable improvements in the quality of public service delivery, through the conduct of service quality assessment and provision of assistance in the implementation of appropriate actions to address areas for improvement. The Tourism Infrastructure and Enterprise Zone Authority (TIEZA) was established through Republic Act No. 9593 on 12 May 2009, with the mandate to designate, regulate, and supervise the Tourism Enterprise Zones (TEZs), with the primary objective of encouraging investments. The TIEZA signified its interest and commitment and was selected to become one of the GQMP Beneficiary Agencies that will receive technical assistance from the DAP for service quality improvement in line with its mission of developing, managing, and supervising TEZs and tourism</p>
78	OQGUP	GQMP 2022: Technical Assistance on Strengthening Risk Management for the National Library of the Philippines (NLP)	National Library of the Philippines	15/Feb/2022	30/Dec/2022	<p>The project entitled, "Technical Assistance on Strengthening Risk Management for the National Library of the Philippines (NLP)," aims to enhance the effectiveness of ISO 9001-Certified QMS through the adoption of ISO 31000 RM and ensuring alignment with the PSCP guidelines. It is being implemented by the Development Academy of the Philippines (DAP), as the advocacy and capability building arm of the Government Quality Management Program (GQMP). The NLP, as the repository of the printed and recorded cultural heritage of the country and other intellectual, literary, and information sources has signified its interest and commitment to undertake the above project and has been selected as one of the GQMP Beneficiary Agencies that will receive technical assistance from the DAP.</p>
79	ODGVP	GQMP 2022: Technical Assistance on Strengthening Risk Management for the NMIS, PCIC, and PFDA	National Government Agencies	1-Sep-22	31-Dec-22	<p>The project entitled, "GQMP 2022: Technical Assistance on Strengthening Risk Management for the National Meat Inspection Service (NMIS), Philippine Crop Insurance Corporation (PCIC), and Philippine Fisheries Development Authority (PFDA)" aims to enhance the effectiveness of ISO 9001-Certified QMS through the adoption of ISO 31000 RM and ensuring alignment with the PSCP guidelines. It is being implemented by the Development Academy of the Philippines (DAP), as the advocacy and capability-building arm of the Government Quality Management Program (GQMP).</p>

84	CSGSX	Harmonization of the National Government Performance Monitoring, Information and Reporting System 2021	Department of Budget and Management	01/Jan/2021	31/Mar/2022	In line with the Government's commitment to accountability and effective governance and in an effort to further rationalize the compensation and pay system, Administrative Order 25 issued in December 2011 sought to harmonize, unify, streamline and simplify all existing monitoring and reporting requirements of the oversight agencies through an integrated Results-Based Performance Management System (RBPMS). In view of their relatively developed state and wide use for budgeting and planning, the Organizational Performance Indicator Framework (OPIF) and the Results Matrix (RM) of the Philippine Development Plan are the underlying frameworks for the RBPMS. As provided in AO 25, the RBPMS was used as basis for determining entitlement to performance-based allowances, incentives, or compensation of personnel in view of the transparency it afforded to the agency scorecard. To build the foundations of a performance culture in government, EO No. 80 issued on July 20, 2012 adopted the Performance Based Incentive System which consists of the Productivity Enhancement Incentive (PEI) and the Performance-Based Bonus (PBB). EO No. 201 issued on February 19, 2016 on the Modification of the Salary Schedule for Civilian Government Personnel provided that the compensation and position classification be revised or updated to strengthen the PBIS in recognition of government personnel who play a greater role and carry a heavier responsibility in attaining performance targets and delivering results.
85	TFTHX	Implementation/Provision of ALS-EST in AJCMFI Target Areas - Trust Fund	DepEd, Arnold Janssen Catholic Mission Foundation, Inc	01/Nov/2018	31/May/2022	The ALS-EST Partnership Fund seeks to fulfill the legal mandate of DepEd to provide access to education for all, increase the access of ALS learners to employment and livelihood opportunities, and increase the number of partners and institutions mobilized to implement ALS-EST projects; DepEd and DAP recognizes that partnerships allow implementing organizations to improve program delivery, achieve outcomes and make strategic contributions to the learners, their families, and communities; One of the modalities to implement ALS-EST projects is through a partnership modality and the ALS-EST Partnership Fund will be the source of DepEd and DAP's contribution in an ALS-EST partnership.
86	GWRHT	Intensified Abot Alam Program (IAAP)	Department of Education	01/Feb/2017	31/Aug/2022	This is in line with the priorities of the DepEd under the Alternative Learning Systems (ALS) for children, youth or adults that are out-of-school or have not been able to complete basic education. The Abot Alam Program is one among several components of the Alternative Learning System Program being implemented by the DepEd.
87	QCRVC	ISO 9001:2015 Quality Management System Scope Expansion for the Philippine Statistics Authority Phase 1	Philippine Statistics Authority	21-Dec-17	31-Dec-22	The Philippine Statistics Authority, mandated to plan, develop, prescribe, disseminate and enforce policies, rules and regulations and coordinate government-wide programs governing the production of official statistics, general-purpose statistics, and civil registration services is ready for certification to ISO 9001:2015 covering its Statistical Planning, Policy and Standard Development, Statistical Operations, and Civil Registration Services in its Central Offices and six (6) pilot regional and provincial offices. In line with the PSA's goal towards performance excellence, it has again requested the assistance of the Development Academy of the Philippines (DAP) in the sustenance and roll-out of its

89	HHGTK	Local Government Executives and Managers Class (LGEMC) Batch 4	Department of Budget and Management	20/Sep/2021	30/Apr/2022	The PMDP-LGEMC is a comprehensive training program which aims to strengthen the capabilities of local government leaders so that they may excel in their roles and performance of mandated functions, be more adaptive and agile in a changing and disruptive environment, and promote good practices and innovations for more effective delivery of public services at the local government level.
90	CLGTN	Local Government Executives and Managers Class (LGEMC) Batch 5	Department of Budget and Management	15/Oct/2021	31/Aug/2022	The PMDP-LGEMC is an intensive program that aims to strengthen the capabilities of local government leaders so that they may excel in their roles and performance of mandated functions, be more adaptive and agile in a changing and disruptive environment, and promote good practices and innovations for more effective delivery of public services at the local government level. The LGEMC Program is centered on three learning areas: (1) personal efficacy and leadership; (2) development and governance; and (3) strategic public management. The development and presentation of an Innovation Project Concept is the final requirement of the program. The program shall target Department Heads, including those in-charge of critical local government functions, with permanent positions for 2 years and above, and no more than fifty (50) years of age. They are expected to engage in lectures, assessment exercises, consultations and executive coaching sessions through a flexible and blended learning mode which may combine synchronous and asynchronous sessions using an online platform, while ensuring the integrity of the curriculum and the highest standards of academic excellence.
91	CLGTV	Local Government Executives and Managers Class (LGEMC) Batch 6	Department of Budget and Management	15/Jan/2022	31/Dec/2022	The PMDP-LGEMC is an intensive program that aims to strengthen the capabilities of local government leaders so that they may excel in their roles and performance of mandated functions, be more adaptive and agile in a changing and disruptive environment, and promote good practices and innovations for more effective delivery of public services at the local government level. The LGEMC Program is centered on three learning areas: (1) personal efficacy and leadership; (2) development and governance; and (3) strategic public management. The development and presentation of an Innovation Project Concept is the final requirement of the program. The program shall target Department Heads, including those in-charge of critical local government functions, with permanent positions for 2 years and above, and no more than fifty (50) years of age. They are expected to engage in lectures, assessment exercises, consultations and executive coaching sessions through a flexible and blended learning mode which may combine synchronous and asynchronous sessions using an online platform, while ensuring the integrity of the curriculum and the highest standards of academic excellence.
92	HHGVK	Local Government Executives and Managers Class (LGEMC) Batch 7	Department of Budget and Management	01/Jun/2022		

93	CLGVO	Local Government Executives and Managers Class (LGEMC) Batch 8	Department of Budget and Management	3-Aug-22	31-Dec-22	The PMDP-LGEMC is an intensive program that aims to strengthen the capabilities of local government leaders so that they may excel in their roles and performance of mandated functions, be more adaptive and agile in a changing and disruptive environment, and promote good practices and innovations for more effective delivery of public services at the local government level. The LGEMC Program is centered on three learning areas: (1) personal efficacy and leadership; (2) development and governance; and (3) strategic public management. The development and presentation of an Innovation
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97	MORAF	Master in Public Management Major in Regional and Local Governance and Development	BARMM - Office of the Chief Minister	26/Feb/2020	31/Dec/2022
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109	RORDJ	PhilHealth Regional Office XI Learning and Development	Philippine Health Insurance Corporation - Regional Office XI	01-Jul-2022	30-Nov-2022	<p>The National Health Insurance Program was established to provide health insurance coverage and ensure affordable, acceptable, available and accessible health care services for all citizens of the Philippines. It shall serve as the means for the healthy to help pay for the care of the sick and for those who can afford medical care to subsidize those who cannot. It shall initially consist of Programs I and II or Medicare and be expanded progressively to constitute one universal health insurance program for the entire population. The program shall include a sustainable system of funds constitution, collection, management and disbursement for financing the availability of a basic minimum package and other supplementary packages of health insurance benefits by a progressively expanding proportion of the population. The program shall be limited to paying for the utilization of health services by covered beneficiaries. It shall be prohibited from providing health care directly, from buying and dispensing drugs and pharmaceuticals, from employing physicians and other professionals for the purpose of directly rendering care, and from owning or investing in health care facilities. (Article III, Section 5 of RA 7875 as amended) As the administrator of the Health Insurance Program in the Region, the Philhealth Regional Office XI (PRO-XI) ensures that set national corporate strategies , goals and objectives are met. It is therefore important to ensure that officers/employees are competent, high performing individuals and ready to assume responsibility. Through learning and development programs, this will lay down</p>
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113	GWRID	Post-Compact Monitoring and Evaluation	Department of Finance	01/Jan/2017	28/Feb/2022	The Compact 1, implemented by the DOF through the Millennium Challenge Account-Philippines (MCA-P) from September 23, 2010 to September 2016, aimed to reduce poverty by economic growth through the implementation of the three (3) major projects: a) Secondary National Roads Development Project, b) Kapit-Bisig Laban sa Kahirapan – Comprehensive Integrated Delivery of Social Service, and c)
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126	MIRJT	Technical Assistance for the Creation of Center for Health Systems and Development for the Ilocos Training and Regional Medical Center	Ilocos Training and Regional Medical Center	01/Jan/2021	30/Jun/2022	<p>The Universal Health Care Act (Republic Act No. 11223) declares: 1) an integrated and comprehensive approach to ensure all Filipinos are health literate, provided with healthy living conditions, and protected from hazards and risks that could affect their health; 2) a health care model that provides all Filipinos access to a comprehensive set of quality and cost-effective, promotive, preventive, curative, rehabilitative and palliative health services without causing financial hardship and prioritizes the needs of the population who cannot afford such services; 3) a framework that fosters a whole-of-system, whole-of-government, and whole-of-society approach in the development, implementation, monitoring, and evaluation of health policies, programs and plans; and 4) a people-oriented approach for the delivery of health services that is centered on people's needs and well-being, and cognizant of the differences in culture, values and beliefs. The UHC likewise aims to: 1) progressively realize universal health care in the country through a systemic approach and clear delineation of roles of key agencies and stakeholders towards better performance in the health system; and 2) ensure that all Filipinos are guaranteed equitable access to quality and affordable health care goods and services and protected against financial risk. The Ilocos Training and Regional Medical Center (ITRMC) tapped the services of the Development Academy of the Philippines (DAP) through the Graduate School of Public and Development Management (GSPDM) to assist in the praxis of health systems and development through establishment of ladderized programs and other developmental mechanisms which will contribute to the achievement of Universal Health Care goals and the futures of health. In this regard, the GSPDM takes on the challenging task of assisting the ITRMC in creating their Center for Health</p>
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128	CMRIU	Technical Assistance on the Development of National Nutrition Council Strategic Plan 2023-2028	National Nutrition Council	01/Dec/2021	31/Mar/2022	The National Nutrition Council sought the technical assistance of the Development Academy of the Philippines for the formulation of its Strategic Plan 2023-2028. From the present Strategic Plan, the need to revisit the accomplishments and how current developments are affecting performance is contemplated due to various challenges, specifically the onslaught of the COVID-19 pandemic. As the current plan is about to come to an end, it is due time for NNC to start its preparations for its successor plan. Through the formulation of this new strategic plan, NNC will be able to plot in advance its roadmap for the continuing six years that are geared towards better implementation of nutrition-related programs supportive of the Philippine Plan of Action for Nutrition (PPAN) in the new normal. In response to NNC's request, the Development Academy of the Philippines (DAP) proposes technical assistance on the formulation of the NNC Strategic Plan 2023-2028 that aims to enhance the organization's strategic management and planning process. This will help prepare the NNC to continue the journey towards quality and performance excellence amidst disruption.
129	RORLG	Tracer Study on Past REAP Research	Local Government Academy	16-Mar-22	30-Nov-22	This project aims to conduct a research study through gathering data on the outcomes of the past research study entitled Natural Resources and Vulnerability Assessment of the Ancestral Domain Site of the Apo Governance and Indigenous Leadership Academy (AGILA)
130	QEROC	Training Course on 5S Quality Workplace for the National Defense College of the Philippines (NDCP)	National Defense College of the Philippines	22/Jul/2022	30/Sep/2022	Conduct of Training Course on 5S Quality Workplace for NDCP staff to enable NDCP to effectively maintain its Quality Management System as well as improve productivity and quality in the workplace
131	CPRDE	Training on Monitoring and Evaluation for the Metropolitan Manila Development Authority (MMDA)	Metropolitan Manila Development Authority	01/Apr/2022	30/Jun/2022	This training aims to equip the participants from the Metropolitan Manila Development Authority(MMDA), particularly those who are involved in the Metro Manila Flood Management Project, with the necessary basic and essential skills and knowledge on monitoring and evaluation of programs and projects. It will also enable them to assess performance using various tools including the report card survey.
132	CMRQH	Training on Strategic Foresight Using Scenario Planning for the Department of Science and Technology	Department of Science and Technology - CAR	01/Jan/2022	31/Mar/2022	The Training on Strategic Foresight Using Scenario Planning is a 40-hour capability development intervention designed to help the Department of Science and Technology (DOST) to be more adaptive to the changing environment and to be future ready by introducing the use of strategic foresight as an approach in planning.
133	HHPJO	Training on the Development of Child-friendly Materials and Messages for Behavior Change	Various Local Government Units	20/Sep/2022	31/Dec/2022	This training on the Development of Child-friendly Materials and Messages for Behavior Change was developed to capacitate LGUs especially the school personnel in coming up with effective strategies to communicate with their students and eventually achieve desired health behaviors to combat threats from COVID-19. It aims to introduce to participants the principles and techniques in social and behavior change communication with a particular focus on children as primary target audiences. Moreover, this foundational course is supplemented by skills-based sessions on evidence-based materials and message development that would help participants apply behavior change communication principles in their work. The training will be conducted using a combination of synchronous and asynchronous sessions for the lectures and workshops. It is a 52-hour capacity-building assistance intervention that would benefit LGUs and schools seeking to build their capacity on behavior change communication focused on children.

137	QBIEA	Workshop on Developing a Healthy Workplace for the Small and Medium Enterprises (SMEs) for People Centered Productivity	Asian Productivity Organization	15/Jul/2022	30/Sep/2022	Health and well-being are critical for enhancing people's productivity. They apply across genders, ages, and locations to achieve inclusive productivity under the APO Vision 2025. The ILO reported in 2019 that more than 1.1 million people die every year due to work-related accidents or diseases in the Asia-Pacific region, and women, those with disabilities, and migrant workers are often involved. In addition to health, the well-being of workers in the rapidly changing environment caused by COVID-19 pandemic-related restrictions and digitalization must be considered. Where to work, how to work, and who should work have become increasingly important considerations. In the Asia-Pacific, SMEs are dominant, and they employ the majority of workers. Therefore, SMEs need to adopt, establish, or strengthen measures to improve health and well-being in the workplace. They must also adjust to the post-pandemic and digital environments. However, many SMEs have limited know-how and finances to do this, and policies supporting them are limited. This workshop will examine frameworks and good practices for developing and operating healthy workplaces in SMEs. It will discuss the linkages to productivity and promote best practices for SMEs across APO members. Day 1: Overview of health and well-being in the workplace: Linkages to productivity Policies and frameworks for health and well-being in the workplace Day 2: Health and well-being considerations for the digitalized postpandemic era Case studies on successful establishment of healthy workplaces by SMEs Day 3: Case studies on successful establishment of healthy workplaces by SMEs Group discussion
138	QGIDY	Workshop on the Future of Regulation	Asian Productivity Organization	16/May/2022	15/Aug/2022	